



# Christmas & New Year operations schedule 2021

Thursday 16th	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service
	International	Last recommended shipping day for 3/4-day transit international destinations to achieve delivery before Christmas Pre Christmas delivery to other destinations by special delivery arrangement only
Friday 17th	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service
	International	Last recommended shipping day for 2/3-day transit/international destinations to achieve delivery before Christmas. Pre-Christmas delivery to other destinations by special delivery arrangement only
Saturday 18th	Operating hours	Normal operating hours
	UK Overnight	Closed
	International	Closed
Monday 20th	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service
	International	Last recommended shipping day for 1/2-day transit/international destinations for delivery before Christmas. Pre-Christmas delivery to other destinations by special delivery arrangement only
Tuesday 21st	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service. We recommend Network Courier or SameDay for items that must be delivered before Christmas
	International	Last recommended shipping day for 1-day transit/international destinations for delivery before Christmas
Wednesday 22nd	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service. We recommend sending 2-day transit shipments intended for pre-Christmas deliveries via a timed service only. Deliveries to remote, Highlands and 2-day destinations for delivery before Christmas by special delivery arrangement only.
	International	We recommend sending 1-day transit shipments intended for pre-Christmas deliveries via a timed service only or by special arrangements. Pre-Christmas delivery to any other destinations by special delivery arrangement only
Thursday 23rd	Operating hours	Normal operating hours
	UK Overnight	Full UK Overnight service. We recommend sending 2-day transit shipments intended for pre-Christmas deliveries via a timed service only. Deliveries to remote, Highlands and 2-day destinations for delivery before Christmas by special delivery arrangement only. ParcelForce last posting date.
	International	We recommend sending 1-day transit shipments intended for pre-Christmas deliveries via a timed service only or by special arrangements. Pre-Christmas delivery to any other destinations by special delivery arrangement only
Friday 24th	Operating hours	Service Centres: Normal operating hours. Out of Hours (OOH): 18:00 to 08:00 Contact Centre: 07:00 to 19:00 Strategic Centre: 07:00 to 19:00. IT: 08:00 to 18:00
	UK Overnight	UK Overnight shipments will be scheduled for delivery 29/12/21 We strongly recommend Network Courier or SameDay for shipments that must be delivered before New Year
	International	Limited deliveries commencing on 29/12/21
Saturday 25th	Operating hours	Service Centres: Closed. Out of Hours (OOH): 24hrs. Contact Centre: Closed. Strategic Centre: Closed. IT: OOH process
	UK Overnight	Closed
	International	Closed
Monday 27th	Operating hours	Service Centres: Closed. Out of Hours (OOH): 24hrs. Contact Centre: Closed. Strategic Centre: Closed. IT: OOH process
	UK Overnight	Closed
	International	Closed
Tuesday 28th	Operating hours	Service Centres: Closed. Out of Hours (OOH): 24hrs. Contact Centre: Closed. Strategic Centre: 07:00 – 19:00. IT: OOH process
	UK Overnight	Closed
	International	Closed

Wednesday 29th	Operating hours	Service Centres: Normal operating hours. Out of Hours (OOH): 18:00 to 08:00. Contact Centre: 07:00 to 19:00 Strategic Centre: 07:00 to 19:00. IT: 08:00 to 18:00
	UK Overnight	Full UK Overnight service - Last shipping day for delivery before New Year. We strongly recommend Network Courier or SameDay for shipments that must be delivered before New Year
	International	Last recommended shipping day for 1-day transit/international destinations for delivery before New Year. Pre-New Year delivery to any other destinations by special delivery arrangement only
Thursday 30th	Operating hours	Normal operating hours
	UK Overnight	UK Overnight deliveries on Pre 9, 10:30 & 12:00 only are likely to be delivered before New Year We strongly recommend Network Courier or SameDay for shipments that must be delivered before New Year. Parcelforce last posting date
	International	We recommended timed services only or special arrangements for 1-day transit/international destinations where delivery is required before New Year. Pre-New Year delivery to any other destinations by special delivery arrangement only
Friday 31st	Operating hours	Service Centres: Normal operating hours. Out of Hours (OOH): 18:00 to 08:00. Contact Centre: 07:00 to 19:00 Strategic Centre: 07:00 to 19:00. IT: 08:00 to 18:00
	UK Overnight	UK Overnight shipments will be scheduled for delivery 04/01/21. We strongly recommend Network Courier or SameDay for shipments that must be delivered before 04/01/21
	International	Reduced international export routines, deliveries scheduled according to local holiday arrangements in destination countries. We recommend special delivery arrangements for items that must be delivered on 04/01/21
Saturday 1st	Operating hours	Service Centres: Closed. Out of Hours (OOH): 24hrs. Contact Centre: Closed. Strategic Centre: Closed. IT: OOH process
	UK Overnight	Closed
	International	Closed
Monday 3rd	Operating hours	Service Centres: Closed. Out of Hours (OOH): 24hrs. Contact Centre: Closed. Strategic Centre: Closed. IT: OOH process
	UK Overnight	Closed
	International	Closed
Tuesday 4th	Operating hours	Normal operating hours <b>apart from Scotland which is closed</b>
	UK Overnight	Normal operating hours <b>apart from Scotland which is closed</b>
	International	Normal operating hours <b>apart from Scotland which is closed</b>
Wednesday 5th	Operating hours	Normal operating hours
	UK Overnight	Normal operating hours
	International	Normal operating hours

