



Instruction to your **Bank or Building Society** to pay by Direct Debit

Please fill in the whole form using a hall point pen and send it to-

| Customer Accounts Department CitySprint (UK) Ltd Ground Floor, RedCentral 60 High Street, Redhill, Surrey RH1 1SH | Originators Identification Number 4 1 8 5 0 6 Reference |
|---|---|
| Name(s) of Account Holder(s) | Instruction to your Bank or Building Society |
| Bank/Building Society account number Branch Sort Code | Please pay CitySprint (UK) Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with CitySprint (UK) Ltd and, if so, details will be passed electronically to my Bank/Building Society. |
| Name and full postal address of your Bank or Building Society To the Manager Bank/Building Society Address | Signature(s) |
| Postcode Banks and Building Societies may not accept | Date Direct Debit Instructions for some types of account |

This guarantee should be detached and retained by the Payer.



The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change CitySprint (UK) Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by CitySprint (UK) Ltd or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.