

Sustainability overview 2022/23

Corporate Social Responsibility (CSR) is essential to everyone’s future. Our progressive approach to this principle has resulted in CSR becoming integral to who we are and how we do business. Our commitment to being more socially aware and responsible is split in to four key pillars, with sustainability at the heart of what we do.

The four pillars:

People



Creating a great place to work by supporting the wellbeing and development of our colleagues. Celebrating diversity in our workforce.



Communities



Making a positive difference to the people and communities in the local areas we operate in.



Business



Helping businesses grow and succeed, especially our local couriers who provide services to us.



Sustainability



Reducing the impact of logistics on the environment.



Sustainability facts and figures:

500k+

Green miles travelled by our emission-free fleet in 2022. This was achieved by bicycle, cargo bike, e-bike and e-van deliveries.

100%

Renewable energy across all 34 office sites. We have taken additional steps to improve energy efficiency across all sites by launching an energy efficiency campaign to ensure we’re consuming less.

150+

Emission-free vehicles including 40 new e-vans. These vans are fully operational in several of our nationwide sites carrying out local pickups and collections for regular customers as well as ad-hoc bookings.

28k

Tonnes of carbon dioxide offset in 2022. This was achieved with the help of Carbon Neutral Britain’s Climate Fund through multiple internationally certified carbon offsetting projects.



Verified Carbon Neutral

By offsetting the carbon emissions of our operations through our partner Carbon Neutral Britain, we have successfully become a carbon neutral business. This was achieved in January 2022, 18 months ahead of our initial target.

Award recognition:



UK Business Awards (UKBA) 2022
‘Best CSR Initiative’ Gold Award Winner



UK Employee Experience Awards (UK EXA) 2023
‘Best CSR Initiative’ Silver Award Winner

The future is net zero

Since becoming a member of Geopost in January 2022, we have been working on a plan to align our CSR programme in to Geopost's sustainability and decarbonisation strategy.

As a leader in the same day courier industry, it's crucial we address our carbon emissions and spearhead the way in sustainable delivery. Realising our sustainability strategy will ensure our greenhouse gas emissions reduce as the business grows and scales. As such, we are on the path to achieve net zero by 2040, ten years ahead of the Paris Agreement target.

Accreditations:



Science Based Target initiative

Geopost's plan to reach net zero by 2040 has been scientifically endorsed by the Science Based Targets initiative (SBTi) in a landmark approval. Geopost is the first global parcel delivery company to have both its near and long-term CO2 emissions reduction targets approved by the SBTi.



EcoVadis Sustainability Rating

Our environmental and social performance earned CitySprint a silver rating by EcoVadis with an overall score of 63/100. This score is higher than or equal to 86% of all companies rated by the business sustainability ratings platform.



CDP Score Report

We are proud to have our environmental impact placed in score band 'B' by CDP, recognising that we have taken co-ordinated actions on tackling climate issues. In comparison, score band 'D' is the average for companies in the road transport sector.

